

153/24

20.06.2024

To Whom It May Concern,

We are writing to recommend Arassa Nusga HJ for their work with Seda Medical Company. Arassa Nusga HJ has consistently delivered effective solutions for our needs.

They implemented a stock control and warehouse management solution for one of our key clients, a medical laboratory. This included an automated system with traceability by product lots and expiration dates, and a mobile app for real-time managerial control. They handled the setup, provided thorough training, and established processes to maintain the system's effectiveness over time.

Additionally, they developed mobile software for our clients, specifically clinical laboratories. This software includes training modules for analyzers, detailed instructions for use, maintenance, and troubleshooting processes, which we have used successfully across our projects in Turkmenistan.

Arassa Nusga HJ also implemented a CRM system for our internal use, enhancing our customer relationship management and internal processes. Their ongoing support has been reliable and valuable.

We appreciate their professionalism and technical expertise, and we are satisfied with their contributions. We recommend Arassa Nusga HJ for similar projects.

Sincerely,

Director
Bayram Urayev

